

# Privacy Policy for PixSnip

Last Updated: 01.07.2025

This Privacy Policy describes how PixSnip ("we," "our," or "us") collects, uses, and shares your information when you use our screenshot application and related services (the "Service"). By using PixSnip, you agree to the terms outlined in this policy.

## 1. Information We Collect

### 1.1 Automatically Collected Information

- **Usage Data:** We collect information about how you interact with PixSnip, including timestamps, features used, and device information (e.g., OS, browser type).
- **Technical Data:** We may log IP addresses, device identifiers, and crash reports for analytics and improvements.

### 1.2 Cookies & Tracking Technologies

We may use cookies or similar tracking technologies to enhance user experience and analyze Service performance.

## 2. How We Use Your Information

We use the collected data to:

- Provide, maintain, and improve PixSnip.
- Troubleshoot issues and optimize performance.
- Respond to user inquiries and enforce our Terms of Service.
- Analyze trends and usage patterns.

## 3. Data Sharing & Disclosure

We do not sell your personal data. However, we may share information in the following cases:

- **Service Providers:** Third-party vendors who assist in hosting, analytics, or customer support (under confidentiality agreements).
- **Legal Compliance:** If required by law (e.g., court orders, government requests).
- **Business Transfers:** In case of a merger, acquisition, or asset sale.

## 4. Data Retention & Security

- **No cloud storage:** All screenshots and files remain on your device. We do not store or process them on our servers.
- We implement security measures to protect your data but cannot guarantee absolute security.

## 5. Your Rights

Depending on your location, you may have the right to:

- Access, correct, or delete your personal data.
- Opt out of marketing communications (if applicable).
- Withdraw consent (where relevant).

## 6. Children's Privacy

PixSnip is not intended for users under 13 (or 16 in some regions). We do not knowingly collect data from children.

## 7. Changes to This Policy

We may update this Privacy Policy periodically. Continued use of PixSnip after changes constitutes acceptance.

## 8. Contact Us

For questions or requests regarding your data, contact us at:

Email: [help.raketa.apps@outlook.com](mailto:help.raketa.apps@outlook.com)